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## **Learning With Technology: The Impact of Laptop Use on Student Achievement**

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# J·T·L·A

## **Abstract:**

Rapid technological advances in the last decade have sparked educational practitioners' interest in utilizing laptops as an instructional tool to improve student learning. There is substantial evidence that using technology as an instructional tool enhances student learning and educational outcomes. Past research suggests that compared to their non-laptop counterparts, students in classrooms that provide all students with their own laptops spend more time involved in collaborative work, participate in more project-based instruction, produce writing of higher quality and greater length, gain increased access to information, improve research analysis skills, and spend more time doing homework on computers. Research has also shown that these students direct their own learning, report a greater reliance on active learning strategies, readily engage in problem solving and critical thinking, and consistently show deeper and more flexible uses of technology than students without individual laptops. The study presented here examined the impact of participation in a laptop program on student achievement. A total of 259 middle school students were followed via cohorts. The data collection measures included students' overall cumulative grade point averages (GPAs), end-of-course grades, writing test scores, and state-mandated norm- and criterion-referenced standardized test scores. The baseline data for all measures showed that there was no statistically significant difference in English language arts, mathematics, writing, and overall grade point average achievement between laptop and non-laptop students prior to enrollment in the program. However, laptop students showed significantly higher achievement in nearly all measures after one year in the program. Cross-sectional analyses in Year 2 and Year 3 concurred with the results from the Year 1. Longitudinal analysis also proved to be an independent verification of the substantial impact of laptop use on student learning outcomes.



# Learning With Technology: The Impact of Laptop Use on Student Achievement

## Introduction

Technological advances, such as more powerful personal computers, directly affect the way people live in this information age. In the analysis of *Fifty Trends Now Changing the World*, Cetron and Davies (2001) noted that technology is increasingly dominating both the economy and society. Schools are no exception. *The Digest of Education Statistics* (National Center for Education Statistics, 2000) reports that the percent of students using computers at school more than doubled between 1984 and 1997. Similarly, *Education Week* notes that the United States, along with Australia, leads the world in the number of students per computer, with a ratio of five to one in 2003 (Technology Counts, 2004). *Education Week* (Technology Counts, 2004) also notes that 98 percent of nation's schools have Internet access and that more than 12 percent of the nation's schools have used laptops as an instructional tool. In addition, 38 states standards for teacher certification include technology, 15 states require technology training or coursework for an initial teacher license, and 9 states require a technology test for an initial teacher license. There is no doubt that educational leaders are increasingly looking for ways to increase instructional uses of technology.

Over the past decade, rapid technological advances have sparked interest in utilizing laptops as an instructional tool to improve student learning. According to *The New Lab for Teaching and Learning's Dalton Council Task Force Report in Laptop Technology* (2001), Beaufort County in South Carolina launched a pilot program in 1994 using laptops for instruction with 330 sixth graders. The program was expanded to all middle school students by 2000. The same report indicates that Clovis Unified School District in California and New York City Community School District Six (with 2,700 students in grades four through seven) launched similar laptop immersion programs in 1996 (*Dalton Council Task Force Report*, 2001).

Similarly, in 2000, the state of Maine piloted a laptop immersion program with one middle school, expanding it to 241 middle schools in 2001,

and increasing to a total of 36,000 laptops with 33,000 students and 3,000 teachers by 2003. The second largest initiative occurred in Henrico County Schools in Virginia, which piloted a laptop program in 2001 and expanded enrollment to 23,000 students by the end of 2003. Texas is the most recent state to join this trend. More than 7,300 students in thirteen schools will be given wireless laptop computers next fall for use at home and at school as part of a Technology Immersion Project that is expected to fundamentally change the way students learn.

On a smaller scale, in 1996 Microsoft Corporation launched the *Anytime Anywhere Learning Project* in partnership with Toshiba America Information Systems' Notebooks for Schools. The following year, full implementation of the program occurred in 52 schools across the United States. By the year 2000, 800 schools with 125,000 students and teachers participated in the laptop program. To evaluate the effectiveness of Microsoft's laptop program, an independent research organization in San Francisco, California, was contracted. Multiple evaluations of Microsoft's laptop immersion program yielded positive results on student learning and curriculum delivery (Rockman et al., 1997, 1998, 2000). Key evaluation findings fall into two categories: student outcomes and teacher outcomes.

Student outcomes include:

- Laptop students spend more time engaging in collaborative work than non-laptop students
- Laptop students participate in more project-based instruction
- Laptops lead to more student writing and to writing of higher quality
- Laptops increase access to information and improve research analysis skills
- Laptop students become collaborators (interact with each other about their work)
- Laptop students direct their own learning
- Laptop students report a greater reliance on active learning strategies
- Laptop students readily engage in problem solving and critical thinking
- Laptop students consistently show deeper and more flexible uses of technology
- Laptop students spend more time doing homework on computers

Teacher outcomes include:

- Teachers who use laptops use a more constructivist approach to teaching
- Teachers who use laptops feel more empowered in their classrooms
- Teachers who use laptops spend less time lecturing

As reported by Rockman et al. (1997, 1998, 2000), laptop use not only reinforces the utilization of successful learning strategies but also enables students to transfer the knowledge across disciplines. This is believed to occur because laptop students are involved in: (1) highly engaged and focused activities (spending more time on their work and completing larger projects); (2) frequently apply active learning strategies; (3) interact with each other about their work; (4) problem solve through project-based activities, which usually involve more critical thinking; and (5) regularly find information, make sense of it, and communicate it. Research provides evidence that students who engage in collaborative work, participating in more project-based learning, have higher levels of motivation (Wigfield et al., 1998; Guthrie & Wigfield, 2000). When students are motivated, they demonstrate improved achievement (White, 1989; Roth & Paris, 1991; Roderick & Engel, 2001; Haydel & Roeser, 2002; Gulek, 2003), they produce longer and higher quality writing samples (Reeves, 2001; Goldberg, Russell & Cook, 2003), and they spend more time doing homework (Parschal, Weinstein & Walberg, 1984; Walberg, 1984,1994; Walberg & Haertel, 1997). Similarly, teachers using a constructivist approach feel more empowered and spend less time lecturing (von Glaserfeld, 1995, 1995b), have fewer classroom management problems (Marzano et al., 2003), and have more engaged learners in their classrooms (von Glaserfeld, 1987; Jonassen, 1991; Fosnot, 1996; Marzano et al., 2003). As seen in the evaluations conducted by Rockman et al. (1997, 1998, 2000), many of these outcomes were observed when students were provided with their own laptop through the *Anytime Anywhere Learning Project*.

## Examining the Impact of the Harvest Park Laptop Immersion Program

There is substantial evidence that using technology as an instructional tool enhances student learning and educational outcomes (Berger, 1984; Choi & Gennaro, 1987; White & Horowitz, 1988; Garza, 1991; Geban, Askar & Ozkan, 1992; Secules, Herron & Tomasello, 1992; Njoo & de Jong, 1993; Lehman, 1994; Beauvois, 1997; Soloway et al., 1997; Gonzalez-Bueno, 1998; Schecker, 1998; Spitulnik et al., 1998; Hanna & de Nooy, 2003). The study presented in this article examines the impact of the Harvest Park Middle School's laptop immersion program on student learning. Specific research questions include the following:

1. Does the laptop program have an impact on students' grade point average?
2. Does the laptop program have an impact on students' end-of-course grades?
3. Does the laptop program have an impact on students' essay writing skills?
4. Does the laptop program have an impact on students' standardized test scores?

Learning outcomes examined in this study include overall grade point averages (GPAs), end-of-course grades, District Writing Assessment results for sixth and eighth grade students, results of the Standardized Testing and Reporting (STAR) Norm-Referenced Test (NRT-CAT/6), and California Standards Tests in English-language arts and mathematics.

### Description of the Laptop Immersion Program

Harvest Park Middle School, located in Pleasanton Unified School District in Pleasanton, California, established its Laptop Immersion Program in 2001. Located 40 miles southeast of San Francisco, in the center of what is rapidly becoming the new "Silicon Valley," suburban Pleasanton has experienced considerable growth in its residential and business base over the last two decades and is now home to an increasingly diverse population of more than 60,000. A highly educated, high-income community has developed in the midst of what not too long ago were acres of fruit orchards and cattle fields on the edge of Alameda County. As a school experiencing rapid growth over a short period of time, the challenge of Harvest Park was to maintain the same high level of academic excellence, while building an infrastructure that would meet the demands of its student population. Harvest Park's laptop program emerged out of a partnership between the offerings of the high-tech businesses in the community and schools' search for innovative programs.

## How Does the Laptop Program Work?

Students in the Laptop Immersion Program receive the same grade level curriculum offered to all students in the district. The differences are seen in the method of curriculum delivery and in the latitude of options students are given to demonstrate curriculum mastery through the use of technology.

All students are eligible to participate in the program. Parents purchase the laptops used by their students in this program. For families who cannot afford to purchase a laptop, a Laptop Advisory Committee, comprised of an administrator, and teacher and parent representatives, reviews parent requests for loaner laptops. The loaner applications are reviewed during the spring enrollment period for the program. To date, no student has been denied an opportunity to participate in the Laptop Program. The loaner program provides students computers approximately one week before the start of the school year and allows students to keep them until the end of the school year. At the end of the year, students in the loaner program are required to return their computers to the school.

All students participate in computer camp where they are introduced to the basics of using the computer. Teachers who regularly teach in the Laptop Program also teach the Computer Camp. Students are trained in understanding the capabilities of laptops, in navigating and operating the computer, and in installing the software that they will use later in the year. The session also covers the rules and expectations around laptop use in the classroom, internet/e-mail safety, and virus safety. Students receive hands-on training in all of these areas.

Students then use laptops on a daily basis during the school year. The laptop use varies depending on the subject matter. The most common laptop applications in the classroom include essay writing and on-line grading in English, researching information on the web , and developing power point presentations for projects in history/social science classes. Students also use laptops to develop websites, access web-based lab projects and activities in science, and design posters and logos. Note-taking for all subjects in the classroom is also performed with laptops.

### Program Enrollment

The Laptop Immersion Program started with sixth grade students as a pilot program in the 2001–02 school year and was subsequently expanded to seventh and eighth grade students. Students were allowed to join the program at any point during their middle school years, as long as any course scheduling conflicts were resolved. The program caught the growing interest of many students and expanded to a current enrollment of 259. Table 1 shows the enrollment in the program and school-wide enrollment by grade level in 2003–04.

**Table 1:** **Laptop Immersion Program Enrollment by Grade**

Grade	Laptop Program Enrollment	Total School Enrollment
6	91	353
7	93	361
8	75	371
Total	259	1085

### Student Demographics

To compare the demographics of students enrolled in the Laptop Program to the demographics of students school-wide at Harvest Park Middle School, several key indicators were identified. These key demographics data included students' ethnic background, gender, Gifted and Talented (GATE) program enrollment, special education status, enrollment in the National School Lunch Program (NSLP; economically disadvantaged status), English Learner status, and parent education level. The data are summarized in Table 2.

*(Table 2 is shown on the following page.)*

**Table 2: Student Demographics – Laptop Immersion Program Versus School-Wide**

<b>Student Demographics</b>	<b>Laptop</b>	<b>School-wide</b>
<b>Ethnicity</b>		
Asian	14%	16%
Filipino	1%	2%
Hispanic/Latino	6%	7%
African American	0%	1%
White	79%	74%
<b>Gender</b>		
Female	44%	49%
Male	56%	51%
<b>Gifted and Talented</b>	27%	24%
<b>Special Education</b>	5%	10%
<b>Economically Disadvantaged</b>	1%	4%
<b>English Learner</b>	1%	3%
<b>Parent Education Level</b>		
Graduate School	42%	37%
College Graduate	46%	44%
Some College	10%	12%
High School Graduate	2%	6%
Not High School Graduate	0%	1%

Table 2 indicates that all demographic indicators show no more than five percentage points difference between laptop and non-laptop students. This indicates the demographic composition of students enrolled in the program closely mirror those of the entire school population.

## Data Collection Measures

The data collection measures included students' overall cumulative grade point averages (GPAs), end-of-course grades, district writing assessment scores, California Standardized Testing and Reporting (STAR) Program Norm-referenced test scores (California Achievement Test Survey Form Sixth Edition), and Criterion-referenced test scores from the STAR California Standards Tests. Each measure is described below.

### Grade Point Averages (GPAs)

The grade point averages (GPAs) were reported on a 4-point scale to two decimal places. The cumulative overall GPAs were used for this study, including grades from all middle school courses in which students were enrolled. The cumulative GPA represents the average of grades awarded in all courses taken by a given student during the current academic year.

### End-of-Course Grades

The end-of-course grades are reported on a 5-point scale as A, B, C, D, and F. The pluses and minuses within each letter grade were rounded to the same letter grade for analytic purposes. For example, grades of A+, A, and A- were all reported as the letter grade of A. End of course grades were collected for English and mathematics and represent the cumulative grade within each course awarded at the end of the school year.

### District (Local) Writing Assessment

The district writing assessment, formally known as the District Writing Sample, is given to all middle school students in grades six and eight, unless the student has an Individualized Education Plan (IEP) or Section 504 Plan stating differently. Seventh grade students take the state writing test and not the district test. State writing test results are not reported separately but are incorporated into the California Standards Test in English-language arts scores. The district writing assessment results in grades six and eight are reported in four proficiency levels. Below is the interpretation of these proficiency levels:

- *Minimal Proficiency*: does not meet the grade level expectation.
- *Limited Proficiency*: approaches the grade level expectation.
- *Solid Proficiency*: competent achievement, meets the grade level expectation.
- *Advanced Proficiency*: exceeds the grade level expectation.

## Standardized Norm-Referenced Test Results

In April 2002, the California State Board of Education designated the California Achievement Tests, Sixth Edition Survey (CAT/6) published by CTB/McGraw-Hill (which replaced the Stanford Achievement Test, Ninth Edition or SAT/9) as the national norm-referenced test for the Standardized Testing and Reporting (STAR) Program. The SAT/9 had been the designated norm-referenced test for the previous five years in California. Like the SAT/9, the CAT/6 is a national norm-referenced achievement test, and the test questions and scoring are the same from year to year. All students in grades 2–11 are tested in reading, language and mathematics. Students in grades 2–8 are also tested in spelling, and students in grades 9–11 are tested in science. The purpose of administering the CAT/6 is to determine how well each California student is achieving academically compared to a national sample of students tested in the same grade at the same time of the school year.

## California Standards Tests

The California Standards Tests (CSTs) are given to public school students in grades 2–11 as part of the State's Standardized Testing and Reporting (STAR) Program. The CSTs are criterion-referenced tests, developed specifically for California public schools and aligned to state-adopted academic content standards that describe what students should know and be able to demonstrate at each grade level and subject area tested. Results are based on how well students achieve the academic content standards, not how student results compare with results of other students taking same tests. Questions for all CSTs, except for the writing tests in grades four and seven, are in a multiple-choice format. The California State Board of Education established five performance levels. These levels are advanced, proficient, basic, below basic, and far below basic.

## Laptop Immersion Program and Student Achievement

The data analysis was conducted in a three-layered approach. Descriptive statistics constituted the first layer in which the authors examined if there were any notable differences between laptop and non-laptop students to warrant further analyses. These results are presented in Tables 3–7. The initial results prompted further analyses of the data using inferential statistics with particular data points to determine if there were differences between laptop and non-laptop students prior to enrolling in the program. The results from the inferential statistics, along with the initial descriptive statistics are presented in Tables 9–14. When inferential statistics yielded no significant results prior to program enrollment, but significant results after enrolling in the program, the authors then applied model-based longitudinal analysis to the data. Table 15 presents results from the longitudinal analysis.

### Grade Point Average (GPA)

The 2003–04 school year cumulative GPAs of laptop and non-laptop students were averaged by grade level. Table 3 shows the summary of this data.

**Table 3:** 2003–04 Cumulative Grade Point Averages by Grade

Grade	Program Enrollment	
	Laptop	Non-Laptop
6	3.50	3.13
7	3.28	2.94
8	3.23	3.07

Results indicate that Harvest Park Middle School students in the Laptop Immersion Program attained higher GPAs than non-participating students in their respective grades. The greatest difference was observed in sixth grade GPAs.

## End-of-Course Grades

End-of-course grades in English and math were also collected to identify any difference between laptop and non-laptop students. Table 4 displays the percentage of students receiving each end-of-course grade for English and mathematics by grade level and by program enrollment.

**Table 4:** 2003–04 End-of-Course Grades by Subject, Grade, and Program

End-of-Course Letter Grade	Grade 6		Grade 7		Grade 8	
	Laptop	Non-Laptop	Laptop	Non-Laptop	Laptop	Non-Laptop
English Language Arts						
A	50%	38%	39%	23%	36%	39%
B	42%	32%	45%	33%	54%	40%
C	7%	21%	11%	28%	10%	17%
D	1%	6%	3%	9%	0%	3%
F	0%	3%	2%	7%	0%	1%
Mathematics						
A	40%	33%	37%	30%	24%	23%
B	41%	31%	38%	32%	36%	29%
C	14%	20%	18%	21%	20%	28%
D	2%	6%	5%	8%	20%	11%
F	3%	10%	2%	9%	0%	9%

Results indicate that there is a substantial difference between laptop and non-laptop students in terms of their end-of-course grades. A notably higher percentage of laptop students attained A grades and a significantly lower percentage attained F grades in their English and mathematics courses. The largest difference between percent of laptop and non-laptop students obtaining A grades was in seventh grade English and the smallest difference was in eighth grade mathematics. One exception to this trend was that a slightly higher percentage of non-laptop students obtained A grades in eighth grade English; however, results favored laptop students (90%) versus non-laptop students (79%) in terms of the percentage of students attaining a B or a higher for eighth grade English.

## District (Local) Writing Assessment Results

The 2004 district writing assessment is given to all middle school students in grades six and eight. The grade level expectations for the writing sample focused on responding to the assigned topic, having discernible organization, demonstrating adequate word choice and including supporting material. Specific expectations included but were not limited to

grammar, mechanics, sentence structure, fluency, sentence development, organization, and neatness. Table 5 compares the most recent assessment results (March 2004 testing) for laptop students, the entire school, and the district.

**Table 5: 2004 District Writing Assessment Results by Grade and Program Enrollment**

		<b>Score of 4 (Advanced Proficiency)</b>	<b>Score of 3 (Solid Proficiency)</b>	<b>Score of 2 (Limited Proficiency)</b>	<b>Score of 1 (Minimal Proficiency)</b>
<b>Grade 6</b>	Laptop Program	17%	78%	5%	0%
	Harvest Park	16%	68%	16%	1%
	District Average	9%	72%	19%	2%
<b>Grade 8</b>	Laptop Program	15%	76%	9%	0%
	Harvest Park	17%	66%	17%	2%
	District Average	16%	68%	16%	2%

Results indicate that eighth grade laptop students at both the highest (advanced proficiency) and lowest (minimal proficiency) scoring levels do not show noteworthy differences from Harvest Park Middle School or from district-wide results. However, a considerably higher percentage of laptop students scored 3 (solid proficiency) compared with their school average and district-wide results. Overall, a substantially higher percentage of laptop students (95% in Grade 6; 91% in grade 8) met or exceeded grade level expectations in writing compared to Harvest Park school-wide averages (84% in Grade 6; 83% in grade 8) and district-wide averages (81% in Grade 6; 84% in grade 8).

## STAR Norm-Referenced Test Results

The state mandated Norm-Referenced Test (NRT) data were also compiled to measure the effect of the Laptop Immersion Program on student learning. The current NRT is the California Achievement Test Sixth Edition Survey Form (CAT/6 Survey). Table 6 presents the 2004 STAR NRT results for current students in total language and total mathematics by grade level and by program enrollment in terms of the percentage of students scoring at or above the national average (50<sup>th</sup> percentile).

**Table 6:** **2004 STAR Norm-Referenced Test Results by Grade: Percent of Students Scoring At or Above National Average (50th Percentile)**

		Total Language	Total Mathematics
Grade 6	Laptop	88%	96%
	Non-Laptop	78%	83%
Grade 7	Laptop	86%	83%
	Non-Laptop	76%	76%
Grade 8	Laptop	89%	83%
	Non-Laptop	77%	77%

Results indicate that a considerably higher proportion of laptop students scored at or above the national average in both the language and mathematics portions of the CAT/6 across all grade levels. The largest difference in NRT outcomes occurred between current sixth grade laptop and non-laptop students in math, and current eighth grade students in total language, when they were tested at the end of their first year enrollment in the laptop program.

## STAR California Standards Tests Results

The California Standards Tests (CSTs) are given to public school students in grades 2-11 as part of the state's Standardized Testing and Reporting (STAR) Program. The CST results are based on how well students achieve on state academic content standards. Table 7 presents the 2004 STAR CST results in English-language arts and mathematics in terms of percentage of students scoring proficient or advanced by grade level and program enrollment.

**Table 7:** **2004 STAR California Standards Tests in English-Language Arts and Mathematics Results: Percent of Students Scoring Proficient or Advanced**

		English-Language Arts	Mathematics
Grade 6	Laptop	80%	86%
	Non-Laptop	68%	66%
Grade 7	Laptop	83%	73%
	Non-Laptop	64%	57%
Grade 8	Laptop	76%	58%
	Non-Laptop	56%	49%

The CST results indicate that a notably higher percentage of students enrolled in the Laptop Immersion Program at Harvest Park Middle School, across all grade levels, met or exceeded state content standards in English-language arts and mathematics when compared to their non-laptop counterparts. The average difference in the percentage of students scoring proficient or advanced in the CSTs between laptop and non-laptop students was 17 percentage points for English-language arts and 18 percentage points for mathematics, both favoring the laptop program. The greatest difference, 20 percentage points between the two groups, was observed in the sixth grade mathematics scores and eighth grade English-language arts scores.

## Examining Prior Achievement and Impact of the Laptop Immersion Program

Random assignment into treatments and measures of prior achievement in identifying the impact of a particular program, such as the Laptop Immersion Program on learning, is an ongoing issue in field-based educational research. It is particularly difficult to estimate the extent to which prior differences of students enrolled in the Laptop Program contribute to the difference in student performance as a group. This study attempts to address this issue by comparing student-learning outcomes from the year prior to the students' participation in the program.

### Prior Achievement and Follow-up Data: Statistical Comparisons

Additional data analyses were conducted for students who are at different stages in the Laptop Program and reported for their achievement outcomes prior to, and at the end of, their first, second, and third years of enrollment in the program. Students were followed via cohorts. Cohorts were based on the number of years enrolled in the program. There are currently three cohorts in the program. The Cohort design is presented in Table 8 below.

**Table 8:** Cohort Design by Academic Year

Academic Year	Baseline Data (Grade 5)	Year 1 Data (Grade 6)	Year 2 Data (Grade 7)	Year 3 Data (Grade 8)
2000–01	Cohort 1	–	–	–
2001–02	Cohort 2	Cohort 1	–	–
2002–03	Cohort 3	Cohort 2	Cohort 1	–
2003–04	–	Cohort 3	Cohort 2	Cohort 1

## Cohort 1 Analyses

Cohort 1 members were the eighth grade students in the 2003–2004 school year. They are the first group of students who went through the program for three consecutive years. Their baseline data was gathered from 2000–01, when they were fifth graders. Results of the STAR NRT language arts and math, STAR CST in English-Language Arts, and district writing assessments were used for further analysis to determine achievement of this cohort at the end of the first year. STAR NRT scores are presented as the percent of students scoring at or above National Average (At/Above 50th percentile), STAR CST and district writing scores are presented as the percent of students scoring proficient or advanced (meeting or exceeding the [state] standard). Table 9 presents the results.

**Table 9:** **Prior Differences in Achievement for Cohort 1 by Program Enrollment**

		<b>Baseline Data (Prior to Laptop Enrollment)</b>	<b>End of Year 1</b>	<b>Change</b>
<b>STAR NRT LA</b>	Laptop	97% (N=67)	100% (N=70)	+3
	Non-laptop	94% (N=202)	84% (N=228)	-10
<b>STAR NRT Math</b>	Laptop	98% (N=66)	99% (N=70)	+1
	Non-laptop	93% (N=203)	86% (N=235)	-7
<b>STAR CST ELA</b>	Laptop	79% (N=66)	74% (N=70)	-5
	Non-laptop	60% (N=214)	63% (N=228)	+3
<b>District Writing Test</b>	Laptop	81% (N=63)	96% (N=68)	+15
	Non-laptop	83% (N=210)	95% (N=230)	+12

Baseline data in Table 9 indicate that there were minor differences between laptop and non-laptop students for the three measures, with the exception of CST English-language arts (which favored laptop students). However, the follow-up data showed that laptop students demonstrated more positive change in scores than non-laptop students in three of the four measures. To examine whether differences in prior achievement (baseline) and the first year follow-up scores are statistically significant, a series of T-tests were conducted with cross-sectional data. The scaled scores were used when analyzing the STAR test data. The results are presented in Table 10.

*(Table 10 is shown on the following page.)*

**Table 10:** Cross-Sectional Analysis of Cohort 1 Achievement by Program Enrollment

		Baseline (2000–01)		Year 1 (2001–02)		Year 2 (2002–03)		Year 3 (2003–04)	
Measure	Statistics	Laptop	Non-Laptop	Laptop	Non-Laptop	Laptop	Non-Laptop	Laptop	Non-Laptop
STAR NRT Language Arts	Mean SS	691	685	698	688	697	690	707	692
	SD	27	32	24	35	33	42	43	45
	N	67	202	70	232	72	269	72	279
	F	3.10		9.84		2.51		0.02	
	p	<i>p&gt;.05 (NS*)</i>		<i>p&lt;.005</i>		<i>p&gt;.1 (NS)</i>		<i>p&gt;.1 (NS)</i>	
STAR NRT Mathematics	Mean SS	700	692	718	701	710	699	729	718
	SD	33	35	28	43	43	48	45	54
	N	66	203	70	235	71	268	72	279
	F	0.02		13.89		1.79		1.15	
	p	<i>p&gt;.1 (NS)</i>		<i>p&lt;.001</i>		<i>p&gt;.1 (NS)</i>		<i>p&gt;.1 (NS)</i>	
STAR CST English- Language Arts	Mean SS	<i>Limited Reports produced, Scaled Scores not reported</i>	372		362	383	367	374	361
	SD		34	48		40	54	43	55
	N		70	228		72	267	72	277
	F		10.68		6.87		6.88		
	p-value		<i>p&lt;.005</i>		<i>p&lt;.01</i>		<i>p&lt;.01</i>		
STAR CST Mathematics	Mean SS	<i>Test not operational</i>	395		370	381	363	383	367
	SD		48	65		54	66	72	80
	N		70	232		72	268	72	275
	F		8.57		2.54		0.07		
	p-value		<i>p&lt;.005</i>		<i>p&gt;.1 (NS)</i>		<i>p&gt;.1 (NS)</i>		
District Writing Assessment	Mean SS	2.9	3.0	3.7	3.7	<i>District writing assessment not offered at this grade level</i>	3.1	2.9	
	SD	0.9	0.8	0.8	0.8		0.5	0.6	
	N	63	210	70	228		72	275	
	F	0.34		0.05			5.53		
	p-value	<i>p&gt;.1 (NS)</i>		<i>p&gt;.1 (NS)</i>			<i>p&lt;.05</i>		
Overall GPA	Mean SS	<i>GPAAs not calculated at Grade 5</i>	3.51		3.18	3.24	2.97	3.23	3.07
	SD		0.46	0.70		0.57	0.79	0.58	0.67
	N		70	237		72	273	72	285
	F		14.47		12.65		2.13		
	p-value		<i>p&lt;.001</i>		<i>p&lt;.001</i>		<i>p&gt;.1 (NS)</i>		

Note: (\*): NS means non-significant, N means sample size and SD means standard deviation.

The baseline data for three measures (NRT language arts and math, and the district writing test) show that there is no statistically significant difference in achievement between laptop and non-laptop students prior to the enrollment in the program. However, the comparison between the two groups after one year in the program indicate that laptop students showed significantly higher achievement in NRT language arts ( $F=9.84, p< .005$ ) and NRT mathematics ( $F=13.89, p<.001$ ). The difference between the two groups in writing achievement at the end of Year 1 in the program was not significant; however, the Year 3 results significantly favored the laptop students ( $F=5.53, p< .05$ ).

Although there was no baseline data available to assess the prior achievement for STAR CST and NRT, and overall GPA, statistical comparisons between laptop and non-laptop students were made for these measures as well. Cross-sectional analyses comparing the difference in mean scores indicate that laptop students consistently scored higher than non-laptop students in CST English-language arts at the end of Year 1 ( $F=10.68, p< .005$ ), Year 2 ( $F=6.87, p< .01$ ), and Year 3 ( $F=6.88, p< .01$ ). The difference between laptop and non-laptop students in CST math performance was significant in Year 1 ( $F=8.57, p< .005$ ), but non-significant in Year 2 and Year 3. The STAR NRT results indicate that there is no statistically significant difference between laptop and non-laptop students in terms of language and math achievement in Year 2 and Year 3. The comparison of overall GPA scores demonstrated that laptop students obtained higher GPAs throughout their enrollment in the program. The differences were statistically significant in Year 1 ( $F=14.47, p< .001$ ), and Year 2 ( $F=12.65, p< .001$ ), but not in Year 3.

## Cohort 2 Analyses

Cohort 2 members were seventh grade students in the 2003–04 school year. Those who participated in the Laptop Program completed their second year. Their baseline data were extracted from the 2001–2002 school year test scores, when they were fifth graders. The STAR CST in English-language arts and mathematics were the two data points available for comparison between the baseline and follow-up achievement for this cohort group. The CST scores were reported in terms of the percent of students scoring proficient or advanced (meeting or exceeding the [state] standard). Table 11 shows the results for students in Cohort 2.

**Table 11:** Prior Differences in Achievement for Cohort 2 by Program Enrollment

		<b>Baseline Data</b> (2001–02) <i>(Prior to Laptop Enrollment)</i>	<b>Year 1</b> (2002–03)	<b>Change</b>
<b>NRT Language</b>	Laptop	92% (N=85)	88% (N=91)	-4
	Non-laptop	79% (N=205)	72% (N=231)	-7
<b>NRT Mathematics</b>	Laptop	93% (N=85)	89% (N=91)	-4
	Non-laptop	80% (N=205)	75% (N=231)	-5
<b>CST ELA</b>	Laptop	75% (N=85)	87% (N=91)	+12
	Non-laptop	67% (N=205)	68% (N=231)	+1
<b>CST Math</b>	Laptop	73% (N=85)	81% (N=91)	+8
	Non-laptop	62% (N=204)	59% (N=232)	-3

Notes:

1. GPAs and End-of-Course grades are not reported at grade 5.
2. Writing assessment changed from 6-point scoring rubric in 2001–02 to 4-point scoring rubric in 2003.
3. Norm-Referenced Test changed from SAT/9 in 2002 to CAT/6 in 2003.

Data presented in Table 11 indicate that Cohort 2 laptop students showed notable differences in both English-language arts and math achievement prior to enrolling in the program. After one year in the program, students in the Laptop Program experienced larger positive change in their CST English-language arts and math achievement than students not in the program. NRT results showed a decline in language and math scores for both groups.

A series of T-tests were conducted with cross-sectional data to investigate the significance of differences in student achievement in English-language arts and mathematics prior to, and one year after, enrolling in the program. Scaled scores were used for analysis. In addition, mean score differences in GPAs between laptop and non-laptop students were also compared in Year 2. Table 12 presents the results.

**Table 12:** Cross-Sectional Analysis of Cohort 2 Achievement by Program Enrollment

		Baseline (2001–02)		Year 1 (2002–03)		Year 2 (2003–04)			
Measure	Statistics	Laptop	Non-Laptop	Laptop	Non-Laptop	Laptop	Non-Laptop		
STAR NRT Language Arts	Mean SS	689	681	701	680	698	688		
	SD	28	37	46	43	35	45		
	N	85	205	91	232	92	241		
	F-value	3.12		0.81		2.86			
	p-value	p>.05 (NS)		p>.1 (NS)		p>.05 (NS)			
STAR NRT Mathematics	Mean SS	697	684	709	689	719	700		
	SD	36	38	42	50	51	51		
	N	86	206	90	232	92	241		
	F-value	0.58		0.74		0.04			
	p-value	p>.1 (NS)		p>.1 (NS)		p>.1 (NS)			
STAR CST English-Language Arts	Mean SS	381	365	397	372	387	370		
	SD	39	45	40	54	49	58		
	N	85	204	91	232	92	240		
	F-value	1.68		10.12		9.42			
	p-value	p>.1 (NS)		p<.005		p<.005			
STAR CST Mathematics	Mean SS	401	379	394	369	395	368		
	SD	65	68	53	72	69	70		
	N	85	205	91	231	92	241		
	F-value	0.02		9.22		0.27			
	p-value	p>.1 (NS)		p<.005		p>.1 (NS)			
District Writing Assessment	Mean SS	3.5	3.5	3.0	2.9	<i>District writing assessment not offered at this grade level</i>			
	SD	0.8	0.9	0.5	0.6				
	N	82	193	72	210				
	F-value	2.79		7.73					
	p-value	p>.05 (NS)		p<.01					
Overall GPA	Mean SS	<i>GPAAs not calculated at Grade 5</i>		3.48	3.15	3.28	2.94		
	SD			0.50	0.79	0.60	0.81		
	N			92	240	92	252		
	F-value			19.97		12.06			
	p-value			p<.001		p<.005			

Baseline data show that the difference in both English-language arts and math performance between laptop and non-laptop students prior to enrolling in the program was not statistically significant. However, Year 1 results showed that laptop students, as compared to their non-laptop counterparts, demonstrated significantly higher achievement in CST English-language arts ( $F=10.12, p< .005$ ) and CST mathematics ( $F=9.22, p< .005$ ). The district writing assessment results for Cohort 2 were consistent with CST results. The cross-sectional mean comparison for writing achievement indicated that students' prior writing skills did not differ significantly, but laptop students demonstrated significantly higher achievement at the end of Year 1 ( $F=7.73, p< .01$ ). However, STAR NRT scores for language arts and mathematics did not show any significant differences for all comparisons. Because overall GPAs are not calculated at Grade 5, baseline data was not available for comparison. Nevertheless, cross-sectional comparison between laptop and non-laptop students show that laptop students obtained significantly higher overall GPAs in both Year 1 ( $F=19.97, p< .001$ ) and in Year 2 ( $F=12.06, p< .005$ ).

### Cohort 3 Analyses

Cohort 3 members were the sixth grade students in the 2003–04 school year who were enrolled in the program for one school year. Their baseline data came from the 2002–03 school year test scores, when students were in the fifth grade. STAR NRT and CST results in English-language arts and math, and district writing assessment results were used to evaluate student achievement. Table 13 presents student achievement results prior to enrolling, and after completing one year in the program.

**Table 13:** **Prior Differences in Writing Achievement for Cohort 3 by Program Enrollment**

		<b>Baseline Data (Prior to Laptop Enrollment)</b>	<b>End of Year 1</b>	<b>Change</b>
<b>STAR NRT LA</b>	Laptop	92% (N=67)	88% (N=70)	-4
	Non-laptop	81% (N=202)	78% (N=228)	-3
<b>STAR NRT Math</b>	Laptop	97% (N=66)	96% (N=70)	-1
	Non-laptop	83% (N=203)	83% (N=235)	0
<b>STAR CST ELA</b>	Laptop	89% (N=66)	80% (N=70)	-9
	Non-laptop	73% (N=214)	68% (N=228)	-5
<b>STAR CST Math</b>	Laptop	92% (N=66)	86% (N=70)	-6
	Non-laptop	71% (N=214)	66% (N=228)	-5
<b>District Writing Test</b>	Laptop	76% (N=63)	95% (N=68)	+19
	Non-laptop	68% (N=210)	79% (N=230)	+11

Results presented in Table 13 indicate that there were notable differences in achievement between laptop and non-laptop students in the baseline year. The change in scores after enrolling one year in the program provided mixed results. Whereas STAR CST and NRT scores did not show notable differences in achievement, laptop students showed a substantially more positive change in writing achievement after enrolling one year in the program. A cross-sectional comparison of mean scores was made to test the difference in achievement.

As seen in Table 14, results from the cross-sectional comparison of achievement for laptop and non-laptop students indicate that the differences at the baseline data were not statistically significant for all measures. However, laptop students showed significantly higher achievement in writing after the first year of enrollment in the laptop program ( $F=4.02, p<.05$ ). STAR CST and NRT scores in English-language arts and mathematics indicate that there is no statistically significant difference in baseline achievement between laptop and non-laptop students. Whereas English-language arts scores did not show any statistical differences after enrolling one year in the program, laptop students demonstrated significantly higher math achievement in NRT ( $F=5.09, p<.05$ ) and CST ( $F=4.91, p<.05$ ) in Year 1. In addition, laptop students obtained significantly higher overall GPAs after their first year in the program ( $F=17.29, p<.001$ ). Although there is no baseline data to conclude whether student achievement prior to the enrollment in the program had any impact on the higher overall GPAs, it is reasonable to expect that the baseline STAR results for this cohort and results from other cohorts are consistent with these findings.

*(Table 14 is shown on the following page.)*

**Table 14:** **Cross-Sectional Analysis of Cohort 3 Achievement by Program Enrollment**

		<b>Baseline</b> (2002–03)		<b>Year 1</b> (2003–04)	
<b>Measure</b>	<b>Statistics</b>	<b>Laptop</b>	<b>Non-Laptop</b>	<b>Laptop</b>	<b>Non-Laptop</b>
STAR NRT Language Arts	Mean SS	690	681	704	691
	SD	30	39	49	44
	N	88	255	90	272
	F	3.57		1.46	
	p	<i>p&gt;.05 (NS)</i>		<i>p&gt;.1 (NS)</i>	
STAR NRT Mathematics	Mean SS	700	685	711	699
	SD	43	51	33	46
	N	88	256	90	273
	F	1.56		5.09	
	p	<i>p&gt;.1 (NS)</i>		<i>p&lt;.05</i>	
STAR CST English- Language Arts	Mean SS	387	374	389	371
	SD	37	43	44	51
	N	88	255	90	273
	F	2.60		1.57	
	p	<i>p&gt;.1 (NS)</i>		<i>p&gt;.1 (NS)</i>	
STAR CST Mathematics	Mean SS	428	394	403	380
	SD	65	76	53	66
	N	88	255	90	273
	F	2.17		4.91	
	p	<i>p&gt;.1 (NS)</i>		<i>p&lt;.05</i>	
District Writing Assessment	Mean SS	2.9	2.8	3.1	2.9
	SD	0.6	0.6	0.4	0.6
	N	86	244	89	261
	F	2.63		4.02	
	p	<i>p&gt;.1 (NS)</i>		<i>p&lt;.05</i>	
Overall GPA	Mean SS	<i>GPAAs not calculated at Grade 5</i>	3.50		3.13
	SD		0.54		0.82
	N		90		279
	F		17.29		
	p		<i>p&lt;.001</i>		

## Model-Based Statistical Analyses

Analyses presented above compare performance of students at single points in time. In this section, more sophisticated statistical methods are employed to conduct longitudinal analyses of the effects of participation in the laptop program. This model-based statistical approach addresses the complications introduced by missing data and correlations among outcomes that may not be captured in cross-sectional analyses. For more information about the key issues of the model-based statistical approach and longitudinal data analysis, please see Technical Notes at the end of this paper.

The NRT mathematics and language arts scaled scores, and overall cumulative GPA scores, were used for analysis in this section. In addition, cumulative math GPAs were also incorporated into the longitudinal analysis. Student scores for this analysis were derived from the Cohort 1 and Cohort 2 students in the Laptop Program. These two cohorts were selected for analysis simply because scores were available longitudinally, providing the most comprehensive information about the long-term structure of learning outcomes. Furthermore, although SAT/9 and CAT/6 are different norm-referenced tests, SAT/9 2001 and 2002 scores were combined with CAT/6 2003 and 2004 scores because a linking study conducted by the California Department of Education (2003) indicates that the two tests measure comparable content knowledge. Also, the scores in the linking study exhibited similar trends, particularly at the seventh and eighth grade level from which CAT/6 scores were extracted for this analysis. In addition, the mean and median scores between CAT/6 and SAT/9 were nearly identical, with a correlation of approximately 0.7 between 2002 SAT/9 and 2003 CAT/6 scores. The longitudinal analysis of overall cumulative GPAs and math cumulative GPAs was based on data from 2002, 2003, and 2004.

Four separate analyses were conducted for each of the longitudinal math, language, and overall GPA scores. Linear Mixed-Modeling (LMM) software, developed by Schafer (1998), was employed to analyze repeated measures data (see Technical Notes). Results are presented in Table 15.

*(Table 15 is shown on the following page.)*

**Table 15: Longitudinal Analysis of the Effect of Laptop Use on Individual Scores**

	<b>Indicator</b>	<b>Coefficient</b>		<b>Standard Error</b>		<b>t-ratio</b>		<b>p</b>	
		<b>Cohort 1</b>	<b>Cohort 2</b>	<b>Cohort 1</b>	<b>Cohort 2</b>	<b>Cohort 1</b>	<b>Cohort 2</b>	<b>Cohort 1</b>	<b>Cohort 2</b>
Math	Intercept	685.93	680.59	2.78	2.98	247.09	228.31	0.000	0.000
	Year	9.42	8.94	0.75	1.29	12.57	6.94	0.000	0.000
	Laptop	15.50	17.21	5.96	5.56	2.60	3.10	0.009	0.002
	Year by Laptop	-1.16	1.95	1.55	2.37	-0.75	0.82	0.453	0.411
Language	Intercept	680.20	677.24	2.32	2.63	293.04	257.60	0.000	0.000
	Year	4.03	4.33	0.67	1.27	5.99	3.43	0.000	0.001
	Laptop	10.79	15.15	4.94	4.89	2.18	3.10	0.029	0.002
	Year by Laptop	0.69	-0.51	1.38	2.34	0.50	-0.22	0.620	0.827
Math GPA	Intercept	2.85	2.84	0.06	0.09	45.47	31.21	0.000	0.000
	Year	-0.16	-0.05	0.03	0.04	-5.28	-1.23	0.000	0.221
	Laptop	0.40	0.40	0.14	0.17	2.99	2.36	0.003	0.018
	Year by Laptop	-0.06	-0.01	0.06	0.08	-0.97	-0.15	0.332	0.884
Overall GPA	Intercept	3.12	3.33	0.04	0.06	75.48	57.36	0.000	0.000
	Year	-0.05	-0.20	0.01	0.02	-3.36	-8.37	0.001	0.000
	Laptop	0.34	0.34	0.09	0.11	3.70	3.06	0.000	0.002
	Year by Laptop	-0.08	0.01	0.03	0.05	-2.76	0.18	0.006	0.860

Notes:

1. The fraction of missing values for learning outcomes analyzed range from 5–25 percent.
2. For this analysis, population-averaged effects were included in the fixed effects component and subject-specific effects in the random component. For the random component of math and language scores, random slope and intercept for time trends were incorporated. For the fixed component, an intercept, Laptop Enrollment, Year, and Year by Laptop interaction were used.
3. Throughout the analysis, missing values were assumed to be Missing At Random. Multiple imputation (see Technical Notes), assuming Missing At Random, was also conducted (results are not shown for brevity) where missing values are replaced with multiple values with some plausible mechanism, and performed linear mixed modeling analysis for the completed datasets. Little or no discernible differences were found. This suggests that there is no systematic pattern of missing value occurrences.

Results presented in Table 15 indicate that laptop enrollment has a significant effect on mathematics and language scores. Specifically, participation in the laptop program is associated with an average per student gain of 16 points for mathematics scores and 13 points for language scores obtained from the state-mandated standardized NRTs. Year (number of years in the program) by laptop enrollment interaction results were not significant in both math and language arts results, suggesting that the effectiveness of laptop use on test scores is not influenced by time, once its overall effect is accounted for. Results also indicate that laptop enrollment seems to improve math cumulative GPA and overall cumulative GPA, yielding a 0.40 increase in math cumulative GPA and 0.34 increase in the overall cumulative GPA.

## Discussion

Numerous studies have examined the link between technology use and its impact on student socio-emotional factors, such as student motivation, disruptive classroom behavior, classroom participation/engagement, and students' interaction with their peers or teachers (Rockman et al., 1997, 1998, 2000; Fisher & Stolarchuk, 1998; Harris & Smith, 2004; Shaver, 2004). Other studies have attempted to estimate the effect of technology use on student achievement in writing (Goldberg, Russell & Cook, 2003), science (Fisher & Stolarchuk, 1998; Gabel, 2004), foreign language (Met, 2004), and social studies (Shaver, 2004). The contribution of this study to the body of educational research is that it explored students' achievement with not just one indicator, but with multiple indicators of learning (state and district test results and overall grade point averages). The purpose of this study was to examine the effect of participation in a laptop immersion program on student achievement. Although students were not randomly assigned to participate in the laptop immersion program, an examination of indicators of achievement indicate that students who participated in the program and those that did not participate performed similarly prior to start of the laptop program. Analyses of outcome measures collected after participation in the laptop program, however, indicate that students who did participate in the program tended to earn significantly higher test scores and grades for writing, English-language arts, mathematics, and overall Grade Point Averages (GPAs).

The findings related to writing are consistent with results of a recent meta-analysis of studies that investigated the effect of computers on student writing (Goldberg, Russell & Cook, 2003). This meta-analysis found that students who use computers when learning to write are not only more engaged and motivated in their writing, but also produce work that is of greater length and higher quality, especially at the secondary level. The study presented above indicates that participation in the laptop immersion program had significant positive effects on students writing skills.

Due to the small sample size, this study did not analyze the data for special education students. However, laptop use with special education students certainly seems to be a promising classroom-instruction strategy and an avenue for future research. Laptop computers offer students with disabilities an opportunity for success that may not be otherwise offered. Laptops provide special education students an additional visual representation of learning material, which directly addresses the needs of these students. As evidenced by Goldberg, Russell and Cook (2003), the effect of computers on student writing had the strongest positive impact on students with disabilities. In addition, Harris and Smith (2004) found that teachers' rating of special education students' appropriate behavior, moti-

vation, engagement/interest, independent work, and retention of material increased with their exposure to and use of laptop computers.

One limitation that might have a confounding effect on student achievement in this study is the teacher assignment into the Laptop Program. Participating teachers volunteer for the program. As with most field-based research in education, in the absence of random assignment into the program, the differences in student performance may be partly because of differences in teachers volunteering for this program.

A second limitation stems from the lack of data regarding the extent to which students used laptops for specific types of learning. As Bebell, Russell, and O'Dwyer (2004) demonstrate, technology can be used in many different ways by students and teachers. Depending upon how technology use is measured, the lessons learned from a study of technology can vary dramatically. In the study presented here, we know that students who participated in the laptop immersion program had full access to a laptop computer. Anecdotal evidence indicates that students did use the laptops for a variety of purposes. But, since we did not systematically collect information about how individual students used their laptops or other types of technology (e.g., desktop computers), we are unable to provide estimates of the effect of specific technology uses on student achievement.

Despite these shortcomings, this study provides evidence that participation in the laptop immersion program had a significant impact on student achievement. Given the cost of creating a one-to-one laptop environment, this finding raises important questions about equity. Clearly, school systems are not technologically or financially equal (Jameson, 1999). Inequities also exist between schools within the same district and within classrooms within the same school building. These inequities result from differences in funding, technical infrastructure, access to technology, instructional practices, and teachers' experiences. Given the potential benefits that may come from learning in laptop settings, it is important that schools begin taking steps to create more equitable settings with respect to technology access and skills. These steps include: (1) remediating students who lack experience with technology; (2) increasing teachers' technology skills; (3) providing students with greater access to a computer; and (4) developing teacher and student standards for technology proficiency. While concerns about technology equity often focus on the development of technology-related skills and preventing an information society that is divided into haves and have-nots, the findings from this study suggest that the digital divide may also create society that is divided by academic achievement. To increase the achievement of all students, findings from this study suggest that all students must have equal access to technology rich environments in which technology is no longer a shared commodity.

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## Appendix A: Technical Notes

A key strength of repeated measurements (longitudinal) research is that this type of design makes it possible to obtain information concerning individual patterns of change. The main advantage is to economize on participants, using the maximum possible learning outcome data for each student. For example, when studying the effects of laptop use over time, it is usually desirable to observe the same participants repeatedly rather than to observe different participants at each specified time point. A final consideration is that data can often be collected more reliably in a study in which the same participants are followed repeatedly than in a cross-sectional study.

There is one major challenge to the analysis of data from repeated measures studies. Namely, the analysis is complicated by the dependence upon repeated observations made on the same experimental unit. The investigator often cannot control the circumstances in obtaining measurements, so the data may be unbalanced or partially incomplete. For example, in a longitudinal study, the response from a participant may be missing at one or more of the time points due to factors that may or may not be unrelated to the outcome of interest (Little & Rubin, 2002; Demirtas & Schafer, 2003).

Missing observations are common in longitudinal studies. In the presence of incomplete data, the risk of reaching incorrect conclusions is higher, because missing data may degrade the performance of confidence intervals, bias parameter estimates, and reduce statistical power. Handling incomplete data generally requires special techniques and inferential tools. The properties of missing-data methods depend on the manner in which data became missing; every missing-data technique makes implicit or explicit assumptions about the missing-data mechanism. Many missing-data procedures in use today assume that missing values are missing at random (MAR) (Rubin, 1976). Under MAR, the probability distribution of the indicators of missingness may depend on the observed data but must be conditionally independent of the missing data given the observed data. Intuitively, MAR means that once appropriate account is taken of what we have observed, there remains no dependence of the missingness on unobserved quantities. An important special case of MAR is missing completely at random (MCAR). Under MCAR, the response probabilities are independent of both the observed and unobserved random variables in the data-set. If MAR is violated, the response probabilities depend on unobserved data in some fundamental way. In this case, the missing values are said to be missing not at random (MNAR). MNAR situations require special care; to obtain correct inferences, one must specify a joint probability model for the complete data and the indicators of missingness.

Another important concept in the theory of missing data, closely related to MAR, is ignorability. Together with a minor technical condition called distinctness, a missingness mechanism is said to be ignorable when the missing values are MAR. Under ignorability, one does not need to explicitly model the missingness mechanism. In most cases, the plausibility of MAR cannot be verified nor contradicted by the examination of the observed data; it needs to be treated as an assumption (Little & Rubin, 2002).

Linear-mixed models (Laird & Ware, 1982; Verbeke & Molenberghs, 2000) have become very popular for analyzing incomplete repeated measures data. In linear-mixed models, the variation in participants' longitudinal profiles arises at two levels. In the first level, the vector of repeated measures for each participant is related to time and time-varying covariates by a relatively small number of estimated participant-specific regression coefficients. In the second level, one relates these coefficients to additional time-varying and static covariates such as the laptop group, baseline characteristics, gender and so forth. Additional levels of clustering can easily be handled by augmenting the model. The linear-mixed model paradigm combines these two or more stages into a single modeling procedure. These models are also known as multilevel models, random-coefficient models, random regression models and hierarchical linear models. In linear-mixed effects models, the vector of repeated measures on each participant follows a linear regression model where some of the regression coefficients are common to the population, whereas other coefficients vary by participant. In other words, one can model commonalities and heterogeneities among participants by separating participant-specific and population-averaged effects. The fixed effect design matrix contains the variables that are thought to estimate population-averaged effects, whereas the random effects design matrix is used to assess perturbations due to inter-participant variation. These regressor matrices do not assume any particular form, therefore the overall model can handle time-varying covariates and unequally spaced measurements. By varying forms of regressor matrices, one can test a wide range of hypotheses.

Imputation, the practice of filling in missing data with plausible values, is an attractive approach to analyzing incomplete data. It apparently solves the missing-data problem at the beginning of analysis. The question of how to obtain valid inferences from imputed data was addressed by Rubin's (1987) book on multiple imputation (MI). MI is a Monte Carlo technique in which the missing values are replaced by  $m > 1$  simulated versions, where  $m$  is typically small. In Rubin's method for repeated imputation inference, each of the simulated complete datasets is analyzed by standard methods, and the results are combined to produce estimates and confidence intervals that incorporate missing-data uncertainty.

## Author Biographies

Dr. James Cengiz Gulek is currently the Director of Assessment and Evaluation for the Pleasanton Unified School District in California. He is also an adjunct professor teaching research and statistics in the Educational Leadership Program at Saint Mary's College of California. He received his Bachelor's and Master's degrees in Educational Sciences, majoring in School Counseling, from Bogazici University in Istanbul, Turkey; and his doctorate in Educational Research, Measurement, and Evaluation from Boston College, Massachusetts, in 1999. He has been working in the K-12 education for 8 years, first as a counselor, then as the central office administrator. His research interests include program evaluation, data use in decision-making, classroom assessment, and mixed research methods.

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